KNOW BEFORE YOU GO

# ARMY-NAVY GAME Saturday, December 11, 2021 | METLIFE STADIUM

In anticipation of the 2021 Army-Navy Game, please find important event information below. The event is rain or shine. If you have any questions, please contact MetLife Stadium at <a href="info@metlifestadium.com">info@metlifestadium.com</a> or 201-559-1515. Thank you and enjoy the event!

PLEASE ARRIVE EARLY AND ALLOW EXTRA TRAVEL TIME DUE TO REGIONAL TRAFFIC. CONSIDER CARPOOLING OR TAKING PUBLIC TRANSPORTATION TO REDUCE THE TRAFFIC SURRONDING THE STADIUM ON GAME DAY.

NO OVERNIGHT CAMPING PERMITTED ON SPORTS COMPLEX PROPERTY.
GUESTS WILL BE ALLOWED TO LINE UP AT PARKING LOT ENTRANCES AT 8:00 AM. PARKING LOTS OPEN AT 9:00 AM.

**Event Schedule:** 

Parking Lots Open: 9:00 am Gates Open: 11:00 am

Fan Fest: 11:00 am (Inside the Stadium Gates)

March-On: 12:01 pm Kickoff: 3:00 pm

Parking Information/Transportation

Parking Lots Open: All MetLife Stadium parking lots will open at 9:00 am.

Vehicle lining up permitted starting at 8:00 am on Game Day

Day of Game Parking Cost: \$40 per car; \$160 per Bus/RV. Cash and Credit Cards Accepted.

Parking Directions: metlifestadium.com/getting-here/directions

Tailgating Policy: Tailgating is permitted once parking lots open. Additional Details: <a href="https://doi.org/bit.ly/RT73KF">bit.ly/RT73KF</a>

All Pick-Up/Drop-Off: Roadway between Lots D and E

## **STADIUM ENTRY GUIDELINES**

Guests are not required to wear a mask to enter MetLife Stadium and do not need to show proof of vaccination or provide a negative COVID-19 test. However, in accordance with the NJ Department of Health, it is strongly recommended, but still optional, that all guests regardless of vaccination status wear masks in indoor public spaces including restrooms, clubs, suites, and elevators.

# METLIFE STADIUM IS NOW A CASH-FREE VENUE FOR ALL CONCESSION AND RETAIL LOCATIONS

- MetLife Stadium now operates cash-free. Cash is not accepted at concession stands or retail locations inside the Stadium.
- Visa is the preferred form of payment at MetLife Stadium. Pay with a debit or credit card (Visa, Mastercard, American Express, Discover) using tap to pay, chip or swipe, or mobile payment, including Apple Pay and Google Pay.
- For guests who bring cash to the stadium, reverse ATMs are available onsite to load cash onto a prepaid Visa debit card valid for in-stadium purchases. This service is free of charge to guests. The Visa debit card has no expiration date and can be used anywhere a Visa debit card is accepted. Reverse ATMs are located in MetLife West Hall and sections 117, 128, 149, 220a, 245a, 304, 322, 334 and 347.

## **Ticketing Information**

Ticket Policy: All guest over 34" must have their own ticket to enter

Re-entry Policy: No Re-Entry. If you leave the Stadium, you will not be allowed to re-enter on the same ticket.

Ticket Office/Will Call: Located at trailer outside MetLife Gate. Opens at 10:00 am.

For a seamless entry, please transfer tickets to the members of your party and be sure to add them to your mobile wallet before arriving at the gate.

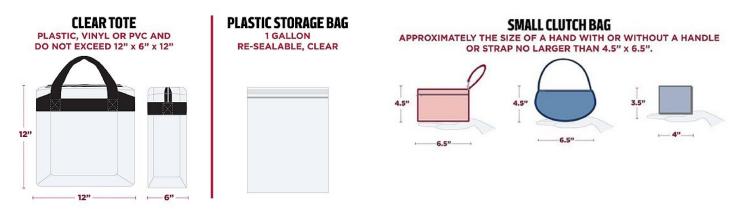
## **Fan Fest**

Fan Fest will be located inside Stadium gates between the Pepsi and Bud Light Gates beginning at 11:00am. Once you enter the Stadium, you will not be allowed to leave and re-enter on the same ticket. Fan Fest includes activations by USAA, Exchange, Chevrolet, CBS, Navy, and Army. You must have a game ticket to access Fan Fest.

## **Stadium Carry-In Policies**

- <u>Clear</u> plastic, vinyl, or PVC bag that does not exceed 12" x 6" x 12" <u>OR</u> one-gallon clear, plastic freezer bag (Ziploc or similar) limit 1 per person
- Small clutch purse/wallet no larger than 4.5" x 6.5" with or without a handle or strap can be taken into the stadium with one of the clear plastic bag options
- Bags that do not meet these specifications can be checked-in at one of our bag check facilities (located outside each entry gate) for a \$5 fee per bag
- An exception will be made for medically necessary items after proper inspection at a gate designated for this purpose

## **Approved Bag Sizes/Types:**



## Additional Approved Items:

- Hand sanitizer 6 oz. or less in size and disinfecting wipes
- Still-photography cameras (not contained in a case) with a lens that is 6" or less
- Single-purpose video cameras
- Tablets (iPad) and binoculars (not contained in a case)
- Rain ponchos, jackets, and blankets after being patted down or searched
- Small portable phone chargers (no larger than an iPhone)
- Food contained in a clear plastic bag
- Reusable water bottles (both plastic and aluminum). Bottles must be empty upon entry. See a list of water fountain locations where bottles may be filled <a href="here">here</a>.
- Factory-sealed, plastic bottles of water or soft drinks that are 20 oz. or less in size
- Official national flags that can reasonably be hand-held by a single person and do not obstruct the view of other guests (no sticks or poles)

## **Prohibited Items:**

- Any type of non-clear bag exceeding 4.5" x 6.5" in size including purses/handbags, camera or binocular cases, backpacks, fanny packs, diaper bags, and briefcases/computer bags
- Cameras with a lens longer than 6"
- Battery operated clothing (socks, jackets, etc.)
- Alcoholic beverages of any kind
- Umbrellas
- Strollers
- Signs and banners of any size
- Flags that are not the official flag of a country, ones that are displayed on a stick or a pole or cannot reasonably be handheld by a single person
- Laser pointers, flashlights or fireworks, and balls of any kind
- Drones, model aircraft, kites, and other remote controlled or tethered flying objects
- Selfie sticks

## NJ Transit and Rideshare

Please note, masks are mandatory for all guests on public transportation systems and rideshare/taxi services.

#### NJ TRANSIT TRAIN:

Round-trip service between Meadowlands Station (MetLife Stadium) and Secaucus Junction will be operational starting at 11:23 am. From approximately 12:00 pm to 3:00 pm, trains will depart Secaucus every 10 to 20 minutes. The final MetLife Stadium-bound train will depart Secaucus at 4:17 pm. Travel time between Secaucus and MetLife Stadium is approximately 13 minutes. The last train from MetLife Stadium to Secaucus Junction will depart Meadowlands Station at 8:20 pm.

Service from MetLife Stadium will operate later if customer travel warrants. However, NJ TRANSIT may not be able to hold connections for last trains at Secaucus, especially those traveling outbound, due to limits on the amount of time train crews can work. Please check your connection time at Secaucus to allow ample time to connect to the last train of the evening to your destination. For more information visit <a href="mailto:nitransit.com/armynavy">nitransit.com/armynavy</a>

PURCHASE YOUR ROUND-TRIP TRAIN TICKETS EARLY AND GET A SPECIAL DISCOUNT: Fans can purchase round-trip NJ TRANSIT tickets to MetLife Stadium from any origin, valid only on game day, with a 20% discount, using the promo code "ARMY20" or "NAVY20" in the NJ TRANSIT Mobile App now through Dec. 5. Tickets will be available for advance purchase at regular price from Dec. 6-11. Customers are strongly encouraged to purchase their round-trip tickets in advance for the most seamless experience on game day.

## **COACH USA BUS:**

Will operate from NYC Port Authority starting approximately at 11:00 am from Gate 220 and will run continuously until approximately 8:00 pm. The last bus will depart the stadium approximately 1 hour after the event ends. Tickets will be available for purchase in advance at <a href="https://doi.org/bit/15/16/bit/9/351express">bit.ly/351express</a>

#### RIDESHARE:

Designated rideshare pick-up and drop-off location is in Lot E. **Be advised that rideshare surge pricing is often in effect after the event and larger crowds will result in longer than usual wait times for a car to arrive.** Please make sure your phone is charged and ready to go if you're planning to use one of these services!

## **Additional Event Information**

f 🗾 📵

Website: <u>metlifestadium.com</u>

WiFi: Connect to the Free Wi-Fi network: ArmyNavyGame\_Free\_WiFi

Stadium Map: <u>bit.ly/2XcD96A</u>
Guest Services Hotline: 201-559-1515

Guest Text Messaging Service: Type **78247**, type **MLS**, followed by a space and your request and location (this service is only

active on event day). For questions prior to the event, email us at <a href="mailto:info@metlifestadium.com">info@metlifestadium.com</a>

## **Accessible Services**

MetLife Stadium staff welcomes members of our disabled community. To help you plan your visit, please click <a href="here">here</a> to read about our accessible services, programs, and policies. For questions prior to the event, email us at <a href="mailto:info@metlifestadium.com">info@metlifestadium.com</a> or call 201-559-1515.

## **Alcohol Sales - International Guests**

International guests looking to purchase alcohol must present a valid passport in order to complete a transaction as part of New Jersey State Law. MetLife Stadium cannot accept a driver's license from another country to establish proof of age. Guests with a valid passport may also be subject to an additional age verification form to complete a transaction. Please note the legal drinking age in the United States is 21.

## **Security Screening Procedure**

All guests will be subject to a courteous screening via a walk-through metal detector to ensure the highest level of safety and security. Guests will be required to place their cell phones, cameras, keys, and all metal objects on the security table prior to walking through the metal detector. Belts and jewelry do not need to be removed. To make this process go as smoothly as possible, guests should only bring those items they absolutely need while attending the event. Please leave enough time to get to your seats; the earlier you arrive the better.

## Stadium Safe - MetLife Stadium Health & Safety Protocols

The safety and well-being of our guests and team members is our top priority We are committed to providing everyone who enters MetLife Stadium a safe, clean environment with reduced touchpoints. For a full list of Stadium Safe protocols and enhancements, please visit metlifestadium.com/stadiumsafe.

- **Health Promise** By entering MetLife Stadium, you and your guests are confirming that you have not been exposed to COVID-19, you are not experiencing any COVID-19 related symptoms as identified by the CDC or have a temperature of 100.4°F or greater. If you feel ill or are experiencing COVID-19 related symptoms, please stay home.
- Stadium Entry Guidelines Guests are not required to wear a mask to enter MetLife Stadium and do not need to show proof of vaccination or provide a negative COVID-19 test. However, in accordance with the NJ Department of Health, it is strongly recommended, but still optional, that all guests regardless of vaccination status wear masks in indoor public spaces including restrooms, clubs, suites and elevators.
- Assumption of Risk Notwithstanding our efforts, an inherent risk of exposure to COVID-19 and its variants exists in any public place where people are present. COVID-19 is an extremely dangerous disease that can lead to severe illness and death. While people of all ages and health conditions have been adversely affected by COVID-19, certain people have been identified by public health authorities as having greater risk based on age and/or underlying medical conditions. No precautions can completely eliminate the risk of exposure to COVID-19. By entering the Stadium and Stadium grounds, you voluntarily assume all risks related to exposure to COVID-19 and its variants.
- Event Staff MetLife Stadium Event Staff are required to complete a health questionnaire and temperature check upon arrival for work. All MetLife Stadium event staff have received special training on CDC recommended guidelines and our Stadium Safe procedures

## **Code of Conduct**

Guests at MetLife Stadium are encouraged to:

- Respect each other as well as our Stadium team members and staff
- Consume alcoholic beverages in a responsible manner
- Following instructions from Team Members regarding stadium operations and emergency procedures
- Refrain from fighting, throwing items or using foul/abusive language or gestures
- Avoid displaying indecent messages on clothing
- Keep MetLife Stadium SMOKE-FREE by only smoking on the plaza near the Stadium gates or in parking lots

Guests who choose not to follow the Guest Code of Conduct will be subject to ejection, possible arrest, and loss of PSL.

## **General Event Tips**

- Check the weather and dress appropriately. Please be aware of the type of shoes that you wear as some do not offer as much protection or comfort when moving in a crowd.
- **Cell phones:** Please remember to keep your cell phone charged.
- Bring essentials. Please carry emergency phone numbers and list of any medical information, if applicable.
- Use the buddy system. Stay with your friends when moving throughout the Stadium.
- **Pick a place to meet up**. Please identify a place outside the Stadium to meet up with your party in the event you become separated.
- Plan to arrive early. Try to arrive at the Stadium at least one hour before the start of the event. This will help your entry into the Stadium.
- **Report problems immediately.** Please contact a uniformed Stadium team member or use the Guest Text Messaging system if you need assistance. Please do not allow someone or something to impact your experience in a negative manner.