

**PLEASE ARRIVE EARLY AND ALLOW EXTRA TIME FOR REGIONAL TRAFFIC**

In anticipation of [Coldplay](#), please find important event information below. Coldplay is rain or shine. If you have any questions, please contact MetLife Stadium at [info@metlifestadium.com](mailto:info@metlifestadium.com) or 201-559-1515. Thank you and enjoy the event!

**Event Schedule:**

Parking Lots Open:	2:00 pm
Gates Open:	5:30 pm
Event Starts:	7:00 pm

Coldplay has pledged to make the Music of the Spheres Tour as sustainable and low-carbon as possible. To do our part, MetLife Stadium will limit single-use plastics at concession stands, provide water refill stations, and place recycling and compost bins throughout the stadium. To do your part, please consider using NJ TRANSIT for transportation to and from the show. As an added incentive, NJ TRANSIT is offering a 25% discount on round-trip train tickets. Please visit [njtransit.com/metlifestadium](http://njtransit.com/metlifestadium)

Click here to read the about Coldplay's full Sustainability initiatives: [sustainability.coldplay.com](http://sustainability.coldplay.com)

**METLIFE STADIUM IS A CASH-FREE VENUE FOR ALL CONCESSION AND RETAIL LOCATIONS**

- MetLife Stadium operates cash-free. **Cash is not accepted at concession stands or retail locations inside the Stadium.**
- Visa is the preferred form of payment at MetLife Stadium. Pay with a debit or credit card (Visa, Mastercard, American Express, Discover) using tap to pay, chip or swipe, or mobile payment, including Apple Pay and Google Pay.
- For guests who bring cash to the stadium, reverse ATMs are available onsite to load cash onto a prepaid Visa debit card valid for in-stadium purchases. This service is free of charge to guests. The Visa debit card has no expiration date and can be used anywhere a Visa debit card is accepted. Reverse ATMs are located in MetLife West Hall and sections 117, 128, 149, 220a, 245a, 304, 322, 334 and 347.

**Stadium Safe – MetLife Stadium Health & Safety Protocols**

The safety and well-being of our guests and team members is our top priority. We are committed to providing everyone who enters MetLife Stadium a safe, clean environment with reduced touch points. **For a full list of Stadium Safe protocols and enhancements, please visit [metlifestadium.com/stadiumsafe](http://metlifestadium.com/stadiumsafe).**

- **Health Promise** - By entering MetLife Stadium, you and your guests are confirming that you are not experiencing any COVID-19 related symptoms as identified by the CDC.
- **Stadium Entry Guidelines** – Guests are not required to wear a mask to enter and do not need to show proof of vaccination or provide a negative COVID-19 test. The NJ Department of Health recommends wearing a face mask when recently exposed to someone with COVID-19, or if you live in a county with elevated or "high" COVID community level.
- **Assumption of Risk** – Notwithstanding our efforts, an inherent risk of exposure to COVID-19 and its variants exists in any public place where people are present. COVID-19 and its variants are extremely dangerous disease that can lead to severe illness and death. While people of all ages and health conditions have been adversely affected by COVID-19, certain people have been identified by public health authorities as having greater risk based on age and/or underlying medical conditions. No precautions can completely eliminate the risk of exposure to COVID-19. By entering the Stadium and Stadium grounds, you voluntarily assume all risks related to exposure to COVID-19 and its variants.

**Ticketing Information**

Ticket Policy:	All guests over 34 inches much have their own ticket. Tickets are available for purchase <a href="#">here</a> .
Re-entry Policy:	<b>No Re-Entry.</b> If you leave the Stadium, you will not be allowed to re-enter on the same ticket.
Ticket Office/ Will-Call:	Located at trailer outside MetLife Gate. Opens at 2:00 pm.

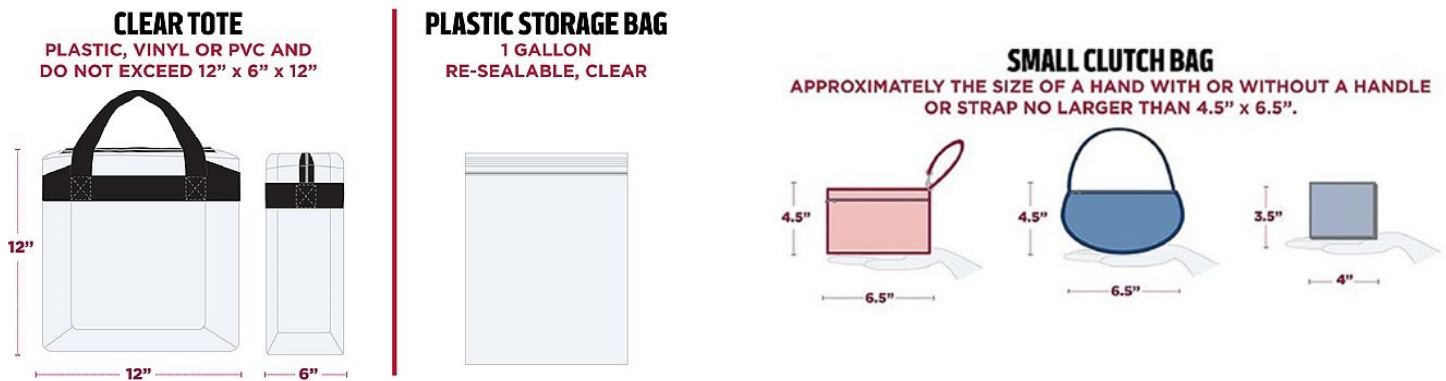
Guests with GA/Floor Tickets:

Guests with general admission tickets may begin lining up at the SAP gate at 2:00pm. Upon entering the Stadium, guests with GA/floor tickets should go to the Plaza near the SAP Gate where their tickets will be scanned again to verify floor access. Please allow extra time for this secondary scan process. Following the secondary scan, guests will receive a wristband and be allowed entry to the floor.

***For a seamless entry, please transfer tickets to the members of your party and be sure to add them to your mobile wallet before arriving at the gate.***

#### **Stadium Carry-In Policies**

- **Clear** plastic, vinyl, or PVC bag that does not exceed 12" x 6" x 12" **OR** one-gallon clear, plastic freezer bag (Ziploc or similar) – limit 1 per person
- Small clutch purse/wallet no larger than 4.5" x 6.5" with or without a handle or strap can be taken into the stadium with one of the clear plastic bag options
- Bags that do not meet these specifications can be checked-in at one of our bag check facilities (located outside each entry gate) for a \$5 fee per bag
- An exception will be made for medically necessary items after proper inspection at a gate designated for this purpose



The following **approved** items may be brought into MetLife Stadium for this event:

- Hand sanitizer 6 oz. or less in size and disinfecting wipes
- Large, ear protection or noise cancelling headphones
- Reusable water bottles (both plastic and aluminum) **Bottles must be empty upon entry.** See a list of water fountain locations where bottles may be filled [here](#).
- Video cameras and still-photography cameras (not contained in a case) with a lens that is 6" or shorter
- Tablets (iPad) not contained in a case
- Signs, banners, and flags that are no larger than 24" x 18" and are not displayed on poles or sticks
- Small portable phone chargers (no larger than an iPhone)
- Binoculars (not contained in a case)
- Small, collapsible (umbrella-style) strollers. **Please note that there are no locations to store large strollers while you are seated in the bowl.**
- Rain ponchos, jackets, or blankets after being patted down or searched
- Food contained in a clear plastic bag
- Factory-sealed water or soft drinks that are 20 oz. or less in size

The following items are **prohibited** at MetLife Stadium for this event:

- Any type of non-clear bag exceeding 4.5" x 6.5" in size including purses/handbags, camera or binocular cases, backpacks, fanny packs, diaper bags, and briefcases/computer bags
- Balloons
- Alcoholic beverages of any kind
- Laser pointers, flashlights, fireworks, and balls of any kind
- Noisemakers, whistles, plastic horns, and air horns
- Battery operated clothing (socks, jackets, etc.)
- Selfie sticks
- Umbrellas
- Seat cushions of any size except those for medical needs
- Cameras with a lens longer than 6"
- Gifts or other items for performers

## Parking Information/Transportation

Parking Lots Open:	All MetLife Stadium parking lots will open at 2:00pm
Parking Fee:	\$40 per car; \$160 per Bus/RV. Cash and Credit Cards Accepted
Parking Directions:	<a href="http://metlifestadium.com/getting-here/directions">metlifestadium.com/getting-here/directions</a>
Tailgating Policy:	Tailgating is permitted. Additional Details: <a href="http://bit.ly/RT73KF">bit.ly/RT73KF</a>
Non-rideshare Pick-Up/Drop-Off:	Roadway between Lots D and E

## NJ Transit and Rideshare

***Please note, masks are recommended for all guests on public transportation systems and rideshare/taxi services.***

Guests can support Coldplay's sustainability efforts by taking NJ TRANSIT to MetLife Stadium, and receive a 25% discount off their round-trip train tickets. Download NJ TRANSIT's mobile app and purchase round-trip tickets using promo code COLDPLAY. Tickets must be purchased by Friday, June 3 at 11:59pm to receive the 25% discount. For more info and the schedule go to [njtransit.com/metlifestadium](http://njtransit.com/metlifestadium).


**NJ TRANSIT TRAIN:** Round-trip service between Meadowlands Station (MetLife Stadium) and Secaucus Junction will be operational starting at 4:41pm. The final Meadowlands Station-bound train will depart from Secaucus at 8:17pm. The last train from MetLife Stadium to Secaucus Junction will not depart Meadowlands Station any earlier than 1:00am.

Service from MetLife Stadium will operate later if customer travel warrants. However, NJ TRANSIT may not be able to hold connections for last trains at Secaucus, especially those traveling outbound, due to limits on the amount of time train crews can work. **Please check your connection time at Secaucus to allow ample time to connect to the last train of the evening to your destination.** For more information visit [njtransit.com/metlifestadium](http://njtransit.com/metlifestadium)

**COACH USA BUS:** The 351 Meadowlands Express will operate from NYC Port Authority direct to MetLife Stadium starting approximately at 5:00pm. Tickets are available for purchase at [bit.ly/351express](http://bit.ly/351express)

**RIDESHARE:** Designated rideshare pick-up and drop-off location is in Lot E. **Be advised that rideshare surge pricing is often in effect after the event and larger crowds will result in longer than usual wait times for a car to arrive.** Please make sure your phone is charged and ready to go if you're planning to use one of these services!

## Additional Event Information

Stadium Social Links:	
Website:	<a href="http://www.metlifestadium.com">www.metlifestadium.com</a>
WiFi:	Connect to the Free WiFi network: #MetLifeStadium_Free_WiFi
Stadium Map:	<a href="http://bit.ly/2XcD96A">http://bit.ly/2XcD96A</a>
Guest Services Hotline:	201-559-1515
Guest Text Messaging Service:	Type <b>78247</b> , type <b>MLS</b> , followed by a space and your request and location (this service is only active on event day). For questions prior to the event, email us at <a href="mailto:info@metlifestadium.com">info@metlifestadium.com</a>

## Accessible Services

MetLife Stadium staff welcome members of our disabled community. To help you plan your visit, please click [here](#) to read about our accessible services, programs, and policies. For questions prior to the event, email us at [info@metlifestadium.com](mailto:info@metlifestadium.com) or call 201-559-1515.

## Alcohol Sales – International Guests

International guests looking to purchase alcohol must present a valid passport in order to complete a transaction as part of New Jersey State Law. MetLife Stadium cannot accept a driver's license from another country to establish proof of age. Guests with a valid passport may also be subject to an additional age verification form to complete a transaction. Please note the legal drinking age in the United States is 21.

## Security Screening Procedure

All guests will be subject to a courteous screening via a walk-through metal detector to ensure the highest level of safety and security. Guests will be required to place their cell phones, cameras, keys, and all metal objects on the security table prior to walking through the metal detector. Belts and jewelry do not need to be removed. To make this process go as smoothly as possible, guests should only bring those items they absolutely need while attending the event. Please leave enough time to get to your seats; the earlier you arrive the better.

## **Code of Conduct**

Guests at MetLife Stadium are encouraged to:

- Respect each other as well as our Stadium team members and staff
- Consume alcoholic beverages in a responsible manner
- Following instructions from Team Members regarding stadium operations and emergency procedures
- Refrain from fighting, throwing items or using foul/abusive language or gestures
- Avoid displaying indecent messages on clothing
- Keep MetLife Stadium SMOKE-FREE by only smoking on the plaza near the Stadium gates or in parking lots

Guests who choose not to follow the Guest Code of Conduct will be subject to ejection, possible arrest, and loss of PSL.

## **General Event Tips**

- **Check the weather and dress appropriately.** Please be aware of the type of shoes that you wear as some do not offer as much protection or comfort when moving in a crowd.
- **Cell phones.** Please remember to keep your cell phone charged. Charging station locations can be found [here](#).
- **Bring essentials.** Please carry emergency phone numbers and list of any medical information, if applicable.
- **Use the buddy system.** Stay with your friends when moving throughout the Stadium.
- **Pick a place to meet up.** Please identify a place outside the Stadium to meet up with your party in the event you become separated.
- **Plan to arrive early.** Try to arrive at the Stadium at least one hour before the start of the event. This will help your entry into the Stadium.
- **Report problems immediately.** Please contact a uniformed Stadium team member or use the Guest Text Messaging system if you need assistance. Please do not allow someone or something to impact your experience in a negative manner.