KNOW BEFORE YOU GO

ROLLING STONES | HACKNEY DIAMONDS 2024 TOUR MAY 23 & 26, 2024 | METLIFE STADIUM

Info As Of 5.20.24 Subject to Change

ARRIVE EARLY TO AVOID HEAVY TRAFFIC AND ALLOW EXTRA TIME TO ENTER THE STADIUM

EARLY MERCHANDISE DAY IS WEDNESDAY, MAY 22 FROM 1:00 PM - 7:00 PM

EVENT DAY TIMELINE – Shows are rain or shine – no umbrellas permitted

- 3:00 PM: Parking Lots, Merchandise Trailer & Ticket Trailer Open
- 5:00 PM: Coach USA Bus service from NYC Port Authority begins
- 5:34 PM (*Thurs., May 23*): NJ TRANSIT Rail service from Secaucus begins
- 5:31 PM (Sunday, May 26): NJ TRANSIT Rail service from Secaucus begins
- 6:00 PM: Stadium Gates open (enter early to avoid delays at the gates)
- 8:00 PM: Concert Begins

EARLY MERCHANDISE DAY

- Wednesday, May 22
- Open from 1:00 PM to 7:00 PM
- Merchandise Trailer will be outside the MetLife Gate (park in Lots F&E) (Open 5/22 from 1 PM-7 PM and show days beginning at 3 PM)

TICKETING

- Box Office/Ticketmaster Will-Call: Located at trailer outside MetLife Gate Opens at 3:00 PM
- All guests over 34 inches tall must have their own ticket
- No re-entry: if you leave the Stadium, you will not be allowed to re-enter
- Guests with Floor (Pit, GA & Sections 1-10) tickets use any gate for entry and proceed to HCLTech Plaza for floor access
 - o Tickets will be scanned again to verify floor access and wristbands will be distributed
 - Allow 20 30 minutes extra time for the secondary scan and wristband process

Mobile Ticketing:

- Your ticket must be displayed on your phone to enter the event (tickets will not be emailed / available to print)
- Barcodes for ticket scanning will appear on mobile tickets 8 hours prior to the event
- Please have your mobile ticket downloaded before you enter the security line
- How To Display Mobile Tickets On Your Phone:
 - Download the Ticketmaster App
 - o Find your mobile tickets in "My Events," and transfer a ticket to each person in your party
 - Everyone should add their ticket to their phone's wallet before approaching the entry gate

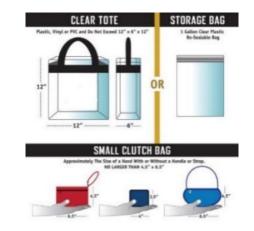
Display your mobile ticket at entry and you're in!

CLEAR BAG POLICY IS IN EFFECT!

- Clear bags of any style 12" x 6" x 12" or smaller are allowed
- Bags must be completely clear plastic and free of color tint or pattern
- Non-clear small purses/wallets no larger than 4.5" x 6.5" also permitted

SECURITY SCREENING

- All guests will be subject to a courteous screening via a walk-through metal detector at the stadium gates
- Guests must place their cell phones, keys, and metal objects on the security table before walking through the metal detector
- Belts and jewelry do not need to be removed
- Guests should only bring items they absolutely need inside the stadium



TRANSPORTATION

Parking / Drop-Off - IF DRIVING, ARRIVE EARLY (AND TAILGATE!) TO AVOID HEAVY INGRESS TRAFFIC!

Lots Open: 3:00 PM

Parking Fee: \$40 per standard sized vehicle; \$160 per bus/RV/oversized vehicle

Payment Options: Credit cards and cash accepted at entry plazas; have payment ready as you enter

Tailgating Policy: Tailgating is permitted (one car, one space), click here for all rules/policies

Drop-Off Area: Roadway between Parking Lots D & E

Prepaid Parking: NEW! Click on the appropriate date below to purchase parking in advance

May 23 Parking Pass May 26 Parking Pass

Prepaid passes are available while supplies last

Parking is available and payable upon arrival at the stadium if not purchased in advance

Prepaid parking is NOT a reserved spot

NJ TRANSIT Rail Service

NJ TRANSIT Rail service from Secaucus Junction TO MetLife Stadium via the Meadowlands Line:

o Thursday, May 23: Service runs to the stadium from 5:34 PM – 9:10 PM May 23 Rail Schedule

o Sunday, May 26: Service runs to the stadium from 5:31 PM – 9:23 PM May 26 Rail Schedule

Post-show, service will run FROM MetLife Stadium to Secaucus Junction; last train doesn't depart before 1:00 AM

• Purchase your round-trip tickets in advance via the NJ TRANSIT Mobile App to avoid long lines and delays

Coach USA Bus Service – 351 Meadowlands Express

• Will operate from NYC Port Authority direct to MetLife Stadium both days from 5:00 PM – 8:15 PM as follows:

o Thursday, May 23: Departs Port Authority Area X (41st Street between 8th and 9th Avenues)

Sunday, May 26: Departs Port Authority Gates 414-420

The last bus will leave the stadium to return to NYC Port Authority 60 minutes after the concert ends

Round-trip tickets are \$14 and are available for purchase at 351 Meadowlands Express

Rideshare

Designated rideshare (Uber, Lyft, etc.) pick-up/drop-off location is in Lot E

Rideshare surge pricing is often in effect after the event; public transportation is recommended

• Larger crowds will result in longer than usual wait times for a car to arrive after the concert (may be 1-2 hours depending on crowd size); please explore public transportation options and avoid rideshare if possible

PERMITTED ITEMS – All items are subject to inspection upon entry

- Point & shoot, non-professional cameras (no case or detachable lens)
- Handheld signs/flags no larger than 11" x 17" that do not obstruct the view of other guests (cannot be mounted to a pole or stick or be commercial in nature)
- Empty reusable water bottles (plastic or aluminum)
- Binoculars not contained in a case

- Factory sealed canned or plastic water/soft-drink bottles 20 oz. or less
- Food in a clear plastic bag or wrapping
- Medically necessary items
- Small, hand-held USB-charged personal fans
- Small portable phone chargers
- Ponchos or raincoats (NO umbrellas!)

PROHIBITED ITEMS

- NO professional or semi-professional cameras, video
 cameras, Go Pro's, or selfie sticks
- No audio or recording equipment such as iPads, tablets, computers, etc.
- NO non-clear bag exceeding 4.5" x 6.5" in size
- NO studded jewelry
- NO drugs/illegal substances /nitrous oxide/etc.
- NO umbrellas, strollers, or seat cushions (except those for medical needs)

- NO outside alcohol of any kind
- NO drones
- NO glass bottles, coolers, thermoses or ice chests
- NO laser pointers, noisemakers, fireworks, pyro, flares

- NO long chains on wallets/purses etc.
- No sprays / aerosols
- Any item deemed to be inappropriate or offensive including clothing
- NO weapons of any kind

CONTACTLESS AND CASHLESS PAYMENTS ONLY

- MetLife Stadium operates cash-free. Only contactless payment options will be accepted inside the Stadium (cash or credit cards may be used at the parking toll entrances only).
- Pay with a debit or credit card (Visa is the preferred card of MetLife Stadium, Mastercard, AMEX, Discover)
- Mobile payment, including Apple Pay and Google Pay, is accepted
- Reverse ATMs are available onsite to load cash onto a prepaid Visa debit card valid for in-stadium purchases

CELL PHONE CHARGING KIOSKS

- Mobile charging kiosks are available in the following locations for mobile devices in need of a boost:
 - Outside the gates: Bag check trailers at all entrance gates
 - Plaza Level: West and East VIP Lobbies
 - o 200 Concourse: Sections 227 & 249, Miller Lite MVP Club elevator lobby, Corona Beach Club elevator lobby
 - o **Ticketmaster Suites**: West and East Concierge Desks on the 3rd, 5th, and 6th Floors

ACCESSIBLE SERVICES - MetLife Stadium welcomes members of our disabled community!

- To help you plan your visit, please click <u>here</u> to learn about our accessible services, programs, and policies
- For questions prior to the event, email us at info@metlifestadium.com or call 201-559-1515

ADDITIONAL INFORMATION

@MetLifeStadium: Guest Services Hotline: Stadium Seating Maps: 201-559-1515 Seating Charts

MetLife Stadium Website: Guest Services Email: Free Wi-Fi Network: www.metlifestadium.com info@metlifestadium.com #MetLifeStadium_Free_WiFi

Any Issues or Questions on Event Day? Text "Alert MLS" to 848261. Stadium personnel will respond quickly and accordingly. Text Message service is only active on event day. Message and data rates may apply. SMS Terms & Conditions

SITE MAP (click map to enlarge)

